

A sampling from
Continuum Consulting's client roster:

Glaxo Smith Kline
Blue Cross Blue Shield
Biogen Idec
American Social Health Association
Copernicus Group IRB
IBM
Novartis
Holiday Inn Reservations
University of North Carolina- Chapel Hill
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CONTINUUM
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Please see our full services at:
www.continuumcs.com

Achieving Extraordinary Results:
Continuum's Individual Coaching Program

-  **Are you trying to improve your performance?**
-  **Do you need a strategic partner whose only interest is your success?**
-  **Would you like a neutral mentor to provide honest feedback?**

Individual Coaching for the executive, manager, or individual contributor is available stand-alone or as part of other Continuum services.



Continuum's Master Consultants who lead our Call Center Team:

Pamela Black

In addition to 15-plus years in varied corporate roles, Pamela brings expertise gained from her years as Telemarketing Center Manager for a business-to-business call operation for a leading U.S. software manufacturer.

Catherine Robinson

Catherine draws on more than 12 years of leadership experience in both non-profit and the pharmaceutical and biotechnology industries. Her call center experience includes program development and implementation, performance management, recruiting and hiring, quality assurance, and leadership development.

Ready to take Call Center Leadership *to the* Next Level?



It's time to call

Continuum ...

Innovators in
Leadership,
Community and Organizational
Development

PARTNERING WITH CLIENTS THROUGH TIMES OF TRANSITION

